

**GOVERNMENT OF ARUNACHAL PRADESH
OFFICE OF THE DIRECTOR GENERAL OF POLICE
POLICE HEADQUARTERS: ITANAGAR**



NO.PHQ (PROV)-04/2026-27

Dated Itanagar, the 25th Aug' 2026.

TENDER NOTICE – CUM – TERMS AND CONDITIONS

On behalf of the Governor of Arunachal Pradesh, the Director General of Police, Arunachal Pradesh invites Sealed Tender under two-bid system (Technical Bid & Financial Bid) from manufacturers, authorized agents, dealers, or suppliers of reputed firms for supply & installation of Hardware and Accessories (Desktop Computer, WebCam & Fingerprint Enrollment Device) for Arunachal Pradesh Police under Inter-operable Criminal Justice System (ICJS) State Action Plan 2.0 2025-26, during the year 2026-27. For details please visit our website- www.arunpol.nic.in.

1. Description of items to be procured / Approx. Cost of tender / Earnest money required etc.:

SL No	Description of items to be procured	Approx. Cost of tender	Earnest money required	Tender Fee (Non-refundable)
1.	Supply & installation of Hardware and Accessories (Desktop Computer, WebCam & Fingerprint Enrollment Device) for Arunachal Pradesh Police under Inter-operable Criminal Justice System (ICJS) State Action Plan 2.0 2025-26, during the year 2026-27. (items details along with specifications attached at Annexure- "A")	Rs. 4,51,17,348/- Note: The amount is subject to the availability of fund release by the Ministry of Home Affairs (MHA), GoI, and the State Government.	Rs. 9,05,000/-	Rs. 1,000/- to be deposited through egras Portal.

2. Critical date sheet:

Sl.	Particulars	Date	Time
1	Date of publication of Tender	26/08/2026	
2	Bid submission start date	From the date of publication onward	
3	Bid submission end date	09/09/2026	1100 hrs
4	Submission of Tender fees (cost of tender documents)	The tender papers containing full details with specifications and terms and conditions can be obtained from Dy.SP (Provisioning), PHQ, Itanagar, on showing of Payment receipt of Rs. 1,000/- (Non-refundable) in favour of the Asstt. Inspector General of Police (E), PHQ, Itanagar, Arunachal Pradesh paid through egras Portal of Govt. of Arunachal Pradesh.	
5	Date of Pre-bid meeting	28/08/2026	1500 hrs
6	Date of Technical bid opening	09/09/2026	1130 hrs

3. The Tender documents must be provided in two (02) covers:

4. Cover-1 (Technical BID): It shall contain scanned copies of eligibility information as under:

- (b) Tender documents duly completed and signed but without any indication of the rates "Quoted".
 - (c) Earnest Money must be attached in the form of TDR / FDR / Demand Draft / NSC / KVP etc. from Nationalized Bank / Post offices duly pledged in favour of Asstt. Inspector General of Police (E), PHQ, Itanagar. The firms registered under MSME are exempted for earnest money. They must submit copy of registration certificate of MSME.
 - (d) Copy of PAN Card (attested by Gazetted Officer).
 - (e) Copy of firm registration (attested by Gazetted Officer).
 - (f) Copy of firm GST registration (attested by Gazetted Officer).
 - (g) Copy of Valid Trading license (attested by Gazetted Officer) issued by competent authority for the tendered items.
 - (h) Current and valid Certificate/ Letter of authority from the Original Manufacturer.
 - (i) Latest Financially soundness certificate / Bank Solvency Certificate.
 - (j) Undertaking letter about non-blacklisting of the firm.
 - (k) Any other relevant document which the firm wishes to submit.
 - (l) All the tender papers must be serialized / numbered, and an index / checklist must be submitted at the beginning of the tender papers indicating the pages of the relevant documents. Tenders without index / checklist shall be summarily rejected.
 - (m) Technical compliance statement should be enclosed along with the technical bid, clearly specifying and deviation, if any for all specifications mentioned in the tender.
 - (n) 10 (Ten) years service and spare parts support after the warranty period should be provided on a payment basis. In this regard, an undertaking must be submitted by the participating firms.
5. **Cover-2 (Financial BID):** It shall contain documents on "Financial Bid". Financial bid shall be opened only of those bidders who have been declared technically qualified by the technical committee. The criteria for eligibility and qualifications are to be met by the bidders such as minimum level of experience / past performance (if any), facilities and financial position etc. The date of opening of "Financial Bid" will be intimated to the firms which will be found qualified in technical compliance statement in due course of time.

GENERAL INSTRUCTIONS:

1. The tenders received after scheduled date & time will not be entertained. The tenderers or their representative may remain present at the time of opening of tenders.
2. Rates must be clearly written in figures as well as in words, showing GST Separately.
3. There should be no cutting or overwriting.
4. The Tenderer / Firm who fails to fulfill the eligibility conditions will be summarily rejected.
5. The offered equipment and all related components must comply with relevant Indian statutory, safety and environmental regulations.
6. Firms must submit all documents (as mentioned in cover-1) including the EMD, cost of Tender Documents, to the office of Assistant Inspector General of Police (E), Police Head Quarters, Itanagar, Arunachal Pradesh on **09/09/2026 at 1100 hrs.** The experience certificate (if any) must contain the name, designation, address, Phone No., Mail ID of issuing officer. The certificate should be countersigned by concerned OFFICE HEAD/DEPT. HEAD.
7. In case tender opening day is declared as holiday or bandh call at Itanagar, the tenders shall be received up to next working day till 1100 hrs. and opened on the same day at 1130 hrs.



- a) The bidders should keep checking the website for any addendum / corrigendum to the notice/ Bidding documents till the date of submission of bids and the bidder should incorporate the same in his bid documents.
 - b) Conditional bids and the bids not meeting the qualifying criteria on the date of receipt of bids shall be summarily rejected.
 - c) Bids will be opened as per time & schedule mentioned.
 - d) Before submission of bids, bidders must ensure that scanned copies of all necessary documents have been attached with bid.
 - e) The department will not be responsible for delay in submission due to any reason(s).
 - f) All the required information for the bid must be filled and submitted.
 - g) The details of EMD and other documents specified in the tender documents should be same as submitted (scanned copies), otherwise tender will be summarily rejected.
 - h) **Conditions:** The goal of the ICJS State Action Plan 2.0 project is to complete the design, implementation and installation of the system and to achieve full production operations within 30 days after contract award or as soon as technical feasible.
 - i) If the tenderer who fails to supply the material/ perform the task assigned to him in the purchase order, within the period prescribed for such delivery specified above, the AIGP (E), or other competent authority, shall be entitled at his discretion to the actions as under:
 - j) Graded liquidated damages for delay in the delivery of all or any good or performance of services will be liable for as under:
 - (i) For first 30 days @ 1% of the value of the goods.
 - (ii) For next 60 days @2% of the value of the goods.
 - (iii) For delay above 2 month/ over & up to 4 months @ 4% of the value of the goods.
 - (iv) Beyond 4 months and up to 6 months @5% of the value of the goods & on expiry of 6 months the contract would automatically get nullified and Security Money Deposit would be forfeited.
8. The tender papers containing full details with specifications and terms and conditions can be obtained from Dy. Superintendent of Police (Provisioning), PHQ Itanagar, on showing of Payment receipt of Rs. 1,000/- (Non-refundable) in favour of the Asstt. Inspector General of Police (E), PHQ, Itanagar, Arunachal Pradesh paid through egras Portal of Govt. of Arunachal Pradesh on any working day from 0930 hrs.to 1600 hrs w.e.f. **26/08/2026 to 08/09/2026**. The tender documents may also be downloaded from our website. The tenderers downloading the documents from website are also required to submit a copy of challan of Rs. 1,000/- as tender fees in favour of the Asstt. Inspector General of Police (E), PHQ, Itanagar, Arunachal Pradesh paid through egras Portal of Govt. of Arunachal Pradesh. No other mode of payment will be accepted.
9. Successful tenderers will be required to deposit 5% of the total value of the articles to be supplied as performance security money within 10 days from the date of issue of letter of acceptance of tender. The successful tenders will have to enter into a "DEED OF AGREEMENT" stipulating the Terms and Conditions of the contract.
10. Non fulfillment of any or all the Terms & Conditions of Contract, performance security deposit and EMD of the successful tenderer will be forfeiture and supply order issued to the firm shall be cancelled.
11. Rates should be quoted F.O.R Central Store, PHQ, Itanagar (A.P) and rates quoted other than F.O.R Central Store, PHQ, Itanagar (A.P) shall not be accepted. No packing or forwarding charges will be allowed. The rate of GST (as applicable) may be charged/quoted by the tenderers and the amount be clearly mentioned for all items. The rate should be quoted in Indian currency both in figure and words clearly. Tenders must be legible and clear in all respects else the tenders shall be liable to be rejected.

12. Tenders should be addressed to the undersigned by designation and not by name. The sealed envelope containing all the tender documents (i.e. two separate Covers (i) Technical Bids and (ii) Financial Bid) should be subscribed as "Tender for Supply & installation of Hardware and Accessories (Desktop Computer, WebCam & Fingerprint Enrollment Device) for Arunachal Pradesh Police under Inter-operable Criminal Justice System (ICJS) State Action Plan 2.0 2025-26, during the year 2026-27 for Arunachal Pradesh Police and sent by Registered Post / Speed Post / Courier Service or put in the Tender Box kept in the office of the undersigned (Provisioning Branch) on any working day from 0930 hrs to 1600 hrs. **The tenders received after scheduled date & time will not be entertained.**
13. Any breakage or loss of items will be at the supplier's risk.
14. Delivery of the stores will have to be completed within 30 days from the date of issue of supply order. In case of failure to supply the items in time, violation of any provision of Deed of Agreement, the firm is liable to be blacklisted.
15. If any item is found damaged or otherwise unacceptable at the time of delivery/inspection, the supplier will be required to remove the same from Central Store, PHQ, Itanagar, Arunachal Pradesh at their own cost within 15 days. The demonstration of the items shall be conducted at the time of acceptance by the Board of Officers. The items not found as per specifications shall be rejected.
16. Payment will be made to the supplier directly on completion of supplies / installation and after acceptance/ inspection by the Govt. constituted Board.
17. The Director General of Police, Arunachal Pradesh, Itanagar reserves the right to reject the lowest or all or any of the tenders without assigning any reason thereof.
18. The Director General of Police of Arunachal Pradesh, Itanagar shall have the right to ask the firms to demonstrate their items before the items are accepted.
19. List of equipments/items with description & specification is enclosed at Annexure- "A". The quantities mentioned in the enclosure are all approximation and subject to variation as per actual availability of funds.
20. Tender rates will remain valid up to 12 months from the date of publication of this tender.
21. All items to be supplied shall be under warranty as mentioned in Annexure-A against each items/ equipments from the date of acceptance.
22. In case of any dispute, the legal jurisdiction will be at Itanagar, Arunachal Pradesh.
23. In case of any query, the tenderers may contact at following phone no./mail ID.

Officers	Telephone	E-mail ID
Asstt. Inspector General of Police (E), PHQ, Itanagar	94360-40005(Mobile)	cc-polita-arn@nic.in
Dy.SP (Prov),PHQ, Itanagar	76428-21135(Mobile)	cc-polita-arn@nic.in

Note: In view of the Govt. policy of "Vocal for Local" and "AtmaNirbhar Bharat" to encourage local entrepreneurs vide No. FIN/E-30/2017/675 dated 19/008/2020, the firm registered within Arunachal Pradesh can only participate in the tender process.


 Asstt. Inspector General of Police (E)
 Police Head Quarters, Itanagar
 Arunachal Pradesh
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List of Hardware and Accessories with Specifications for ICJS 2.0 State Action Plan 2.0.

SL No.	Name of Item	Specification			Quantity
1.	Desktop with UPS	1	Monitor	Approx. 27" with Antiglare and LED backlight. Aspect Ratio of 16:9, 1000:1 (Brightness) or equivalent/higher Resolution Full HD (1920x1080) or higher, Built in speaker.	324 Nos
		2	CPU	Intel Core i7 Processor of latest generation during time of procurement or equivalent or higher.	
		3	Memory	Minimum 32 GB DDR5 RAM expandable up to 128 GB.	
		4	Mother Board	OEM logo should be embossed on the mother board (Sticker is not acceptable). System should be able to support OS - 64 bit, or higher with support for Graphic Card.	
		5	Processor Thermal Design Power (TDP)	Processor Base Power 35 W-65W Maximum Turbo Power 106 W- 219W)	
		6	Hard Disk Drive	OS Drive- 512 GB PCIe® NVMe™ TLC M.2 SSD or higher. Other drive - 1 TB SSD	
		7	Network Facility	100/1000 Mbps integrated Ethernet card with remote booting facility, remote system installation, remote wake up compatible.	
		8	Wireless Connectivity	Wi-fi 6 or higher	
		9	Ports	Front 2 USB 3.0 or better 1 USB Type C Port 1 CD/ DVD RW/ CD-DVD RW+ 1 Audio in/out Rear 2 USB 3.0 or better 2 Ethernet Ports 2 USB 2.0 or better	
		10	Keyboard	104 Keys Mechanical (Windows & Linux Compatible) with Rupee symbol on keyboard. Should have 50 Million characters keystroke life.	
		11	Mouse	Two button optical scroll Mouse of OEM Make with Mouse Pad.	
		12	Power Supply	OEM Standard External Power Supply (Adaptor with Input: 100-240 V, 50-60 Hz).	
		13	Operating System (OS)	Windows 11 Professional 64 bit or equivalent/higher should be preinstalled in the system. Additionally, Cloud based office or open office with support or any other office suite should be available.	

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		14	Certifications	OS Certifications - Win Logo 11 OS, Linux, RoHS and EPR Certificate or Equivalent Certifications.	
		15	ISO Certifications	The System(s) should be from OEM having ISO 9001 and ISO 14001 certifications.	
		16	Warranty	2 Years	
		17	UPS	a) Rating - 1 KVA or higher. b) Technology - IGBT-PWM without inbuilt transformer, or equivalent c) Input - Single Phase 160-260 V Sine wave, 50 Hz ,or higher d) Output - Single Phase 230 (+/-1%) Sine wave, 50 Hz, or higher e) Backup time 60 minutes or higher f) Type of Battery - SMF / VRLA, or equivalent g) Cabling - 5 meters for input and output cable h) Rack should be provided for batteries i) 20% Over load limit for 10 minutes or higher j) 50% Over load limit for 1 minute k) Minimum 3-year warranty for UPS and battery shall be provided.	
5	Webcam	a) Make/Model: Canon – EOS 2000D, R100; Logitech- BRIO 4K. b) USB Certification: USB 2.0 high-speed certified or higher c) Pan (degree): 360 (Optional) d) Tilt(degree): 44 e) Frame Rates (frames per second): 30 or higher f) Multiple OS Compatibility: Yes g) Fit type: Universal clip fit h) Auto Exposure: No i) Max. Image Resolution: 1920x 1080 or Higher j) Focus: 5 cm to Infinity k) Max. Video Resolution: 1920 x 1080p l) Microphone: Built-in high sensitive microphone m) Lens (MegaPixel): 2.1 MP or higher n) Auto face tracking: Yes (Optional) o) Cable length: At least 3 foot p) Additional requirement: USB plug & play camera q) Warranty: 2 Years * NOTE: The tenderer must quote the item of the same make and model as mentioned above as per NCRB guidelines. Any other make or model quoted other than those specified above shall be summarily rejected.			448
8	Finger Print Enrolment (FED) Device	1. Make/Model: (IDEMIA-MTOP2020, MTOP SLIM R V3, MTOP Mobile, TP6300 (ED/HD); HID/Crossmatch-LSCAN 500/1000. 2. FED should be certified and NIST and ISO/IEC-19794-4 compliant. 3. Capture format: Single Print, Rolled Print, Flat Print, 4 Finger Slap, Thumbs/ Fingers. 4. Power supply: directly from computer			118

	5. Interface: USB port of the computer 6. Should be resistant to dust, scratch, heat, cold and water spillage. 7. It should be able to take -Full image of fingerprint (rolled), 4+4+2 slab fingerprints. 8. Image Resolution-500/1000 PPI 9. The FEDs software should capture, process and transmit fingerprint information in NIST format and ISO/IEC-19794-4 for search, matching and verification purposes. 10. FED Software should have a provision to insert, delete or modify the data pertaining to Indian Laws, police stations and other relevant fields in the drop-down list. 11. Files generated via software should be NIST/ANSI compliant. 12. Hardcopy Printing of fingerprints enrolled via FED software should be Enabled. 13. Capture live prints (with live quality control), 10 fingerprint(rolled), 4+4+2 slab fingerprints from an individual on enrolment station. Enrolment software should be able to identify Forged FP: fake finger, wrong alignment of finger, same finger sample taken twice, low quality of fingerprints. 14. (SLAP SEGMENTATION/ AUTOMATIC SEQUENCE CHECKING AND CORRECTION. 15. Option for marking, amputated and bandaged /webbed fingers, it should reflect in the printout of 10-digit slips. 16. Should have capability of producing and accurately printing ten digit and plain FP slip with mug shot and other demographic data as per NIST format and ISO/IEC-19794-4 standard. 17. Device should have capability of interfacing/connecting with fingerprint identification system of NCRB. * NOTE: The tenderer must quote the item of the same make and model as mentioned above as per NCRB guidelines. Any other make or model quoted other than those specified above shall be summarily rejected.	
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